

This document sets out the basis on which Wellbeing Practice's conducts and delivers counselling services for adults, young people, and their parents, in accordance with the BACP Code of Ethics and Guidelines. By attending a session with any Wellbeing Practice recognised therapist, you are agreeing to these terms and conditions.

Our Terms: The Counselling Contract.

1. Introduction

Welcome you to our counselling service, where we are committed to providing professional and ethical mental health support. This contract sets out the framework for counselling for adults and young people (including their parents). We adhere to the guidelines and principles of the British Association for Counselling and Psychotherapy (BACP).

2. Confidentiality

Confidentiality is paramount in our counselling services. All information shared during sessions will be treated with the strictest confidence, in accordance with the BACP guidelines. Our commitment to confidentiality includes, but is not limited to, the following principles:

- **Data Protection:** Your personal data will be handled in strict compliance with the General Data Protection Regulation (GDPR) and other relevant data protection laws. We will explain how your information is processed and stored during our initial sessions.
- **Limits to Confidentiality:** It is important to note that there are circumstances in which confidentiality may need to be breached. These exceptions include situations where there is a significant risk of harm to you or to others. We are legally and ethically bound to report such concerns to the appropriate authorities.
- **Consultation and Supervision:** Our counsellors engage in regular professional consultation and supervision to ensure the highest quality of care. During these sessions, your identity and personal details will remain confidential, and any information shared will be anonymised to protect your privacy.
- **Release of Information:** We will not release any information about your counselling without your written consent. If you wish for information to be shared with other healthcare professionals or individuals, we will request your explicit, written permission.

We understand that trust is the foundation of the counselling relationship, and we are committed to maintaining your trust by upholding strict confidentiality throughout our work together.

3. Boundaries and Professionalism

Our counsellors will maintain professional boundaries, ensuring that our relationship remains therapeutic and respectful. We will not engage in dual relationships that could compromise your well-being.

4. Informed Consent

Before beginning counselling, you will be informed about the counselling process, its potential benefits, and any risks involved. Consent will be sought to proceed.

5. Duration and Frequency

The duration and frequency of counselling sessions are tailored to the unique needs and preferences of each individual, including young people. We understand that young people may have specific requirements and considerations, and we aim to provide a flexible and supportive approach.

- **Initial Assessment:** The counselling journey often begins with an initial assessment. During this assessment, we will work together to identify your goals, challenges, and preferences. For young people, this assessment may involve parents or guardians, depending on the young person's age and maturity. We strive to create a safe and comfortable environment for all involved.
- **Number of Sessions:** The number of sessions required will be discussed and agreed upon collaboratively. Typically, we suggest 6 sessions initially then reviewed to move forward. This may vary depending on the nature of the issues and the goals set. For young people, we recognise that progress may be more effective with shorter, more frequent sessions to accommodate their attention spans and emotional needs.
- **Frequency:** The frequency of sessions can be adapted to suit individual needs. For young people, we are sensitive to their school schedules and other commitments. We aim to strike a balance between providing consistent support and ensuring their daily routines are not disrupted significantly.

- **Regular Reviews:** We conduct regular reviews of the counselling process to assess progress and evaluate whether the counselling goals are being met. For young people, this allows us to adapt the approach as needed to address their evolving needs and development.
- **Termination and Transition:** The decision to conclude counselling will be made in consultation with the client or their parent/guardian, in the case of young people. We want to ensure that the counselling process concludes at an appropriate and beneficial time. For young people, this may involve planning for a smooth transition to self-guided coping strategies or alternative support systems.
- **Feedback and Adjustments:** Your feedback is highly valued. If you feel that the frequency or duration of sessions is not meeting your needs, please communicate this to your counsellor. We are open to adjusting the counselling plan to better align with your requirements.

We understand that young people may have distinct needs and may require a different approach compared to adults. Our counsellors are experienced in working with young people and are committed to providing age-appropriate, effective, and sensitive support that respects their developmental stages and individual circumstances.

6. Fees and Payments

Details about fees, payment methods, and any cancellation policies will be clearly communicated to you before counselling begins.

These will include:

- 48 hours' notice to cancel a session, after this time they are chargeable events.
- Payments must be made prior to the session by at least 48 hours.
- The session fee will be agreed at your initial consultation or prior to any session(s).

7. Data Protection

We comply with data protection laws. Any personal data shared will be processed securely, and you will be informed about how your information is handled.

8. Termination

Counselling may be terminated by mutual agreement or in circumstances deemed necessary by the counsellor. The reasons for termination will be discussed with you.

9. Feedback

If you have concerns or feedback about our services, we encourage you to discuss them with us, please contact a senior therapist either by telephone or email as found on our website. We will take your feedback seriously and address any concerns in line with BACP procedures.

10. Code of Ethics

Our counsellors adhere to the BACP Code of Ethics, which outlines the ethical principles and standards of conduct that govern our practice.

11. Safeguarding

We are committed to safeguarding the well-being of young people and vulnerable adults. If concerns about safeguarding arise, appropriate actions will be taken in line with legal and ethical obligations.

12. Accessibility

We aim to provide accessible and inclusive services. Please inform us of any specific requirements you may have.

13. Records and Documentation

In line with the United Kingdom's data protection regulations, including the General Data Protection Regulation (UK GDPR), we take the utmost care in managing and securing all counselling records and documentation. Here's what you need to know:

- **Secure Storage:** Your personal information and counselling records will be stored securely and confidentially. We adhere to UK GDPR requirements regarding the secure handling and storage of personal data.

- Access to Records: You have the right to access your counselling records upon request. We will provide you with a copy of these records in accordance with UK GDPR requirements.
- Data Retention: Your counselling records will be retained for a specific period, as mandated by UK GDPR, and in compliance with the BACP guidelines. Once the retention period has expired, your records will be securely and permanently disposed of.
- Sharing Information: We will not share any information from your counselling records without your explicit, written consent, except in situations where confidentiality must be breached in accordance with ethical and legal obligations.

Your privacy and the security of your information are of the utmost importance to us. We are committed to upholding UK GDPR and other relevant data protection regulations to ensure the confidentiality and integrity of your counselling records.

14. Consent for Minors

For young people under the age of 18, we require the consent of a parent or guardian for counselling, except in exceptional circumstances where the young person is deemed competent to provide informed consent.

By attending a session provided by Wellbeing Practice, you acknowledge that you have read, understood, and agreed to this contract for counselling services. If you have any questions or concerns, please feel free to discuss them with your counsellor. We are committed to providing you with professional and ethical support as you work towards improved mental health and well-being.

To ensure consent a link to this document is included with every invoice and booking confirmation, also a hard copy is available from you counsellor or on request from Wellbeing Practice.

Our Conditions of business:

1 General Information

- 1.1 This Agreement is a legal document which sets out your rights and obligations, and those of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, a company registered in England and Wales.
- 1.2 By registering with or using WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services you agree to the terms of this Agreement, and you confirm that agreement every time you use it.
- 1.3 Visitors to our websites who do not register affirm that they are bound by this Agreement each time they access WBP Dorset Ltd and Dorset Wellbeing Practice Ltd's services and website as a User. You should be aware that this Agreement may vary from time to time without notice.
- 1.4 Any Treatment within a Therapy Session ("Treatment Session") resulting using, or as a direct result of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, by Our Therapists whilst operating on behalf of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, is also bound by this agreement.
- 1.5 The information provided on or from our websites is intended to give general information about counselling psychotherapies, and other services and for the provision of such. The information is not intended to be relied upon or to be a substitute for health advice from your GP or other healthcare professional. Accordingly, we do not accept any liability for any loss that may arise from reliance on any of this information. If you are concerned about your symptoms or have any other concerns or questions about your health or medicines, you should always consult an appropriate healthcare professional.

2 Registration

- 2.1 You undertake to register with WBP Dorset Ltd and Dorset Wellbeing Practice Ltd using accurate and current information about yourself – including your correct name, address and any other requested details as these details are relied upon in providing advice and services to you.
- 2.2 As part of the registration process for WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, you will receive a confirmation email, the purpose of which is to take reasonable steps to ensure that the email address you have supplied during registration is controlled by you.
- 2.3 As well being able to view the WBP Dorset Ltd and Dorset Wellbeing Practice Ltd website to browse like any non-registered visitor, in accordance with our Privacy Policy, Registered Users may:
 - Book and make payments for Sessions with Our Therapists.
 - Receive emailed messages and telephone calls, which will be sent to the email address or telephone number contained in your details (which are provided during Registration and may be updated subsequently)
 - Receive requests for your feedback, as a result of receiving a Session from one of our therapists, thus enabling us to maintain and improve our products and services.
 - Opt to receive emails selected during the Registration process (as added to, or deselected, subsequently), such as details of exclusive offers we may be able to offer you.
 - After payment is cleared and a session is arranged directly with the Therapist, view released information about that therapist.
- 2.4 We are not an internet service provider, however. In order to avail of web based services, you must have internet access and all the software, and skills, required for email and web usage.

3 Privacy Policy

- 3.1 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Privacy Policy forms part of this Agreement, and by agreeing to this Agreement, you also give your consent to the way we may handle your personal information in that policy. Given the global nature of the World Wide Web, any provisions of details which are displayed publicly on the website (for example, on the public listing of therapists for individual bookings) are of course, accessible to internet users around the world. Details which are viewed via a secure server, after you have logged in with a username and password however will not be accessible to non-registered users of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Service.

4 Additional Services

- 4.1 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd or its affiliates may offer new or additional services through WBP Dorset Ltd and Dorset Wellbeing Practice Ltd from time to time. Your use of those services may be subject to additional terms and conditions, or rules of use, with which you must comply. Provided that those terms or rules are notified to you from WBP Dorset Ltd and Dorset Wellbeing Practice Ltd in an appropriate manner (as determined by WBP Dorset Ltd and Dorset Wellbeing Practice Ltd in its reasonable discretion), any failure by you to comply with a material provision of the terms or rules governing those services will amount to a breach of this Agreement.

5 Operation of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd

- 5.1 While we will make reasonable efforts to provide the service, We will not be liable for any failure to provide the service or any part of the service for any cause that is beyond our reasonable control including, in particular, any suspension of the service resulting from maintenance and upgrades to our systems or those of any other party used to provide the Service.
- 5.2 We reserve the right to withdraw or modify one or more aspects of the WBP Dorset Ltd and Dorset Wellbeing Practice Ltd service where we have legal or technical reasons to do so (including technical difficulties experienced by WBP Dorset Ltd and Dorset Wellbeing Practice Ltd or on the Internet). There may also be times when WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services becomes unavailable, whether on a scheduled or unscheduled basis.
- 5.3 We may, where we consider it appropriate for your or our protection, suspend, withdraw, or restrict the use of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services or any part of the Service. We will tell you as soon as practicable if we take such action. We may also end the operation of the WBP Dorset Ltd and Dorset Wellbeing Practice Ltd service at any time by giving you reasonable notice.
- 5.4 For security or other reasons, we may require you to change your security details which facilitates access to WBP Dorset Ltd and Dorset Wellbeing Practice Ltd websites.
- 5.5 Available information is constantly changing and the way the internet and your computer works, may mean you do not always receive the latest version, or a complete version, of our website. Whilst we do everything, we can bring you the trustworthy and reliable information we cannot give an absolute guarantee that every piece of information on our website is true, accurate or up to date at all times.

6 Misuse of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services.

- 6.1 We reserve the right:
 - To suspend or terminate any User's access to WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, or parts of it, and/or to edit, or require the User to edit, material posted on WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, if the relevant User or material appears to us to be in breach of any provision of this Agreement.
 - Any person whose access has been suspended or terminated must not re-register for, or re-access, WBP Dorset Ltd and Dorset Wellbeing Practice Ltd without our written prior consent.

7 Security Procedure

- 7.1 You must keep your Security Details secret.
- 7.2 You must take all reasonable precautions to prevent the fraudulent use of your Security Details.
- 7.3 You should not record your Security Details in any way, which may result in them becoming known to another person.
- 7.4 If you suspect someone knows your Security Details you must contact us immediately. If you fail to do so, you will be liable for any unauthorised transactions or communications on your Account.
- 7.5 You will be responsible for all instructions received by us between the time you pass the security procedure until you exit from the Service. Please note that this includes any input errors or instructions sent by someone other than yourself so please do not leave the device you are using to access this service unattended while you are still logged onto our site.

8 Relevance

- 8.1 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd is intended to be used by its users for the purposes referred to in this agreement. Accordingly, users must not:
 - Place material on, or otherwise use, WBP Dorset Ltd and Dorset Wellbeing Practice Ltd for any business or commercial purpose beyond that provided in WBP Dorset Ltd and Dorset Wellbeing Practice Ltd' Role; or
 - Use your access to WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, or information gathered from it, for the sending of unsolicited email, mail or telephone calls (sometimes known as 'spam' or 'junk mail') or for any other marketing purposes other than the promotion of the WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Service.

- 9 Fees
- 9.1 We may add new or additional services from time to time which require the payment of fees – either to us or a nominated third party – on terms which will be provided to you at the time.
- 9.2 You acknowledge that we are entitled to alter the amount or the basis of the calculation of our fees from time to time, provided that such amount or basis is clearly stated at the time when you agree to take the relevant WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Service.
- 9.3 We also reserve the right to introduce a fee for the use of part, or all, of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd for which no fee had previously been charged.
- 9.4 We do not offer refunds where alternative arrangements can be offered following any event that might delay the delivery of a service either by the client or business.
- 9.5 In the event of the business choosing to give a refund after due consideration of clause 9.4, the client will accept a £25 administration fee to be deducted from the agreed refund amount.
- 10 Prohibitions
- 10.1 You are responsible for ensuring that no material you post, or which is posted through a computer or device on which you access WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, nor any activity or communication you make in connection with any WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Service, will be capable of:
- Infringing the intellectual property or other rights of any person or entity, breaching any applicable law, whether criminal, tortious or otherwise, or
 - Appearing to be offensive, threatening, obscene, pornographic, false, unreliable, or misleading.
- 11 Withdrawal of material and Termination of User Access
- 11.1 Each User acknowledges that we are entitled to withdraw any material on WBP Dorset Ltd and Dorset Wellbeing Practice Ltd which appears whether based on information received from users, therapists, or others, or our own determination to be capable of breaching any part of this Agreement, or to bring WBP Dorset Ltd and Dorset Wellbeing Practice Ltd into disrepute.
- 11.2 Each User acknowledges that we are unable to always monitor material which appears on WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, or monitor all communications outside of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, and that we are reliant upon You and all users to notify us of anything you see, hear, or become aware of which appears likely to breach this agreement, using the contact information and notification forms which are made available from WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services.
- 12 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Role
- 12.1 You, whether you are a Registered User or Non-Registered User who visits WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services, acknowledge that we operate as a central booking facility for Therapists throughout the UK.
- 12.2 For every booking as a result of referrals and information gained through WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, WBP Dorset Ltd and Dorset Wellbeing Practice Ltd will receive a reasonable payment at an agreed rate from each transaction (in addition to other the transaction costs and charges incurred through processing payable to other parties). Any arrangement by intention or otherwise, which aims to avoid these payments (successfully or unsuccessfully) is considered a breach of this agreement and charges for the recovery of these payments and other costs incurred will be sought.
- 12.3 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd has taken reasonable steps to ensure that all Therapists whose details appear on WBP Dorset Ltd and Dorset Wellbeing Practice Ltd have achieved recognised standards of training and experience through their qualifications. We have also taken steps to contact suitable references of each Therapist in order to gain information related to the skills and proficiency of each Therapist. Each Therapist has also undertaken an interview with one of our staff to assess skills against a number of other selected criteria. (Interviews may be via telephone, skype or in person).
- 12.4 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd will make best endeavours to ensure services are provided effectively however WBP Dorset Ltd and Dorset Wellbeing Practice Ltd does not, and cannot, monitor the day-to-day activities of its individual Users and Therapists.
- 12.5 All discussions with regards to prices of repeat services beyond those initially provided by WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, must involve the express permission of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd for them to be able to administer the sessions at all times.
- 13 Disciplinary Action
- 13.1 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Disciplinary Panel will deal with any complaints received regarding WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Therapists, including complaints that involve any breach in the Code of Ethics relating to the Therapists professional body. These will be assessed, and penalties may be administered against the Therapist or Member concerned.
- 13.2 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd Disciplinary Panel may decide not to investigate any such referral or complaint if it decides that there is insufficient evidence of professional misconduct to warrant further enquiry. It follows that referrals or complaints should present appropriate supporting evidence to justify an enquiry.
- 14 Disclaimer and Release
- 14.1 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd has limited control over or responsibility for the truth or accuracy of any material available from WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, whether provided by Users, Therapists, or others.
- 14.2 If any third-party sites are linked to or from WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, this does not mean that we endorse or have any responsibility for the site in question, or anything which appears on it.
- 14.3 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd is not liable for the contents of any external internet sites listed, nor does it endorse any commercial product or service mentioned or advised on any of the sites.
- 14.4 You should exercise no lesser degree of caution in appraising what you see on WBP Dorset Ltd and Dorset Wellbeing Practice Ltd than you do offline.
- 14.5 Even though users are prohibited from doing so, people may provide information, or otherwise behave, in a way that is unreliable, misleading, or even illegal. In such situations, please contact the relevant government officials and contact us so that we may take further reasonable steps to reduce such actions in the future.
- 14.6 Your use of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd is entirely at your own risk. All content is provided for general information only and should not be treated as a substitute for the medical advice of your own doctor or any other health care professional. WBP Dorset Ltd and Dorset Wellbeing Practice Ltd is not responsible or liable for any diagnosis made by a user based on the content of this website. Always consult your own GP if you are in any way concerned about your health.
- 14.7 Accordingly, to the extent that the law permits, you release WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, its directors, contractors and employees from all liability arising out of or in connection with WBP Dorset Ltd and Dorset Wellbeing Practice Ltd and the material included here by Users, Therapists, and other third parties.
- 15 Trademarks and Intellectual Property
- 15.1 You acknowledge that all copyright, trademarks, and other intellectual property rights in and relating to WBP Dorset Ltd and Dorset Wellbeing Practice Ltd (including the material which is contributed by Users) are owned by WBP Dorset Ltd and Dorset Wellbeing Practice Ltd. Although it is easy to copy material which appears on websites this does not mean it is legal. No-one may copy, distribute, show in public or create any derivative work from WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, or any of the material which is found on WBP Dorset Ltd and Dorset Wellbeing Practice Ltd unless properly licensed to do so by us. Any information obtained must not be amended, provided to anyone outside your organisation or used for any commercial purpose unless otherwise agreed in writing by us.
- 15.2 Any copyright infringements found (including text, images, logos, etc.), will be charged a minimum of £1500+VAT per copyright breach, plus costs incurred in recovering this fee. If you do not wish to be charged this value, do not breach our copyright. If you copy and redistribute anything from this website, you agree that you knowingly accept these terms.
- 15.3 The words, logo, or mark “WBP Dorset Ltd and Dorset Wellbeing Practice Ltd” however represented, including stylised representations, all associated logos and symbols, and combinations of any of the foregoing with another word or mark, are the trademarks of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd or third parties (the “Trademarks”). You shall only make fair use of the Trademarks and will not use them:
- as or as part of your own trademarks; in a manner which is likely to cause confusion;
 - to identify products to which they do not relate;
 - to imply endorsement or otherwise of products or services to which they do not relate;
 - or in any manner which does or may cause damage to the reputation of any WBP Dorset Ltd and Dorset Wellbeing Practice Ltd currently include but are not limited to:
- 15.4 In accordance with our Privacy Policy, by submitting any material to WBP Dorset Ltd and Dorset Wellbeing Practice Ltd beyond that noted as Confidential (including any text, photographs, graphics, video, or audio, such as through our online forums, guest books, feedback areas, etc.) You agree to grant WBP Dorset Ltd and Dorset Wellbeing Practice Ltd a perpetual, royalty-free, non-exclusive, sub-licensable right, and license to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform, play, and exercise all copyright and publicity rights with respect to your contribution worldwide and/or to in business. Your contribution in other works in any media now known or later developed for the full term of any rights that may exist in your contribution, and in accordance with privacy restrictions set out in our Privacy Policy. By submitting any material, you are representing that you are fully entitled to do so. If you do not want to grant to WBP Dorset Ltd and Dorset Wellbeing Practice Ltd the rights set out above, please do not submit any material.
- 16 Excluded Loss
- 16.1 We will not be liable to you or any third party for any indirect or consequential loss or damage, or for any loss of data, profit, revenue, or business, howsoever caused (whether arising out of any negligence or breach of this Agreement or otherwise). WBP Dorset Ltd and Dorset Wellbeing Practice Ltd will also not be liable for any failure to perform its obligations under this Agreement caused by matters beyond its reasonable control.
- 17 Maximum Liability
- 17.1 Without limiting the preceding Clause, during any session booking or as a result of, the aggregate liability of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd under this Agreement (whether arising in negligence or otherwise) will not under any circumstances exceed the amount equal to the sums paid by you to us by way of any fees for each session, regardless of the cause or form of action.
- 17.2 Any action or claim for loss, damages, or personal injury, must first be directed to the therapist or contractor with whom the treatment or contact was received or intended. Only after maximum progress of such action with the therapist or Contractor, or where deemed necessary by the courts, shall WBP Dorset Ltd and Dorset Wellbeing Practice Ltd become liable.

- 18 Non-excluded Liabilities
18.1 Nothing in this Agreement limits WBP Dorset Ltd and Dorset Wellbeing Practice Ltd liability for death or personal injury resulting from our negligence, or any other liability which may not by law be excluded. Any statutory rights you may have as a consumer remain unaffected.
- 19 Indemnity
18.2 You agree to indemnify us against all liabilities, claims and expenses that may arise from any breach of this Agreement by you or through a machine on which you access WBP Dorset Ltd and Dorset Wellbeing Practice Ltd.
- 20 Assignment
20.1 We reserve the right to assign this Agreement, and to assign or subcontract any or all of our rights and obligations under this Agreement. You may not without the written consent of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd dispose of this Agreement.
- 21 Entire Agreement
21.1 This agreement includes our Privacy Policy and other Terms and Conditions made clear throughout WBP Dorset Ltd and Dorset Wellbeing Practice Ltd. Together they contain the whole of the agreement between us and you concerning WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, and they replace all earlier agreements and understandings with you, except for any fraud or fraudulent representation by either of us. A person who is not a party to this Agreement has no right under the Contracts (Rights of Third Parties) Act 1999 to rely upon or enforce any term of this Agreement.
- 22 Changes to this Agreement
22.1 WBP Dorset Ltd and Dorset Wellbeing Practice Ltd reserves the right to change this Agreement from time to time and post the latest version on the WBP Dorset Ltd and Dorset Wellbeing Practice Ltd websites. When we do so, it remains your responsibility to ensure you have viewed the most recent update version of these terms, and the new version of these Terms and Conditions will take effect, and will govern your relationship with WBP Dorset Ltd and Dorset Wellbeing Practice Ltd, immediately upon the use of any of WBP Dorset Ltd and Dorset Wellbeing Practice Ltd services (or such later date as WBP Dorset Ltd and Dorset Wellbeing Practice Ltd indicates in this Agreement).
22.2 If you do not wish to be governed by the latest version of the Agreement, you may notify us on or before the date when the latest version of the Agreement is to take effect, and from that date you must cease to use WBP Dorset Ltd and Dorset Wellbeing Practice Ltd.
- 23 Severability
23.1 In the event that any term of this Agreement is held to be invalid or unenforceable by judicial decree or decision, the remainder of this agreement shall remain valid and enforceable.
- 24 Law
24.1 This Agreement shall be governed by and construed in accordance with the laws of England and Wales.
- 25 Termination
25.1 You may terminate this Agreement by notifying us. The notification will not be effective until we have received it and provided confirmation of receipt to you.